

EXCEL Chimney Limited Lifetime Warranty

Industrial Chimney Company (ICC) warrants its EXCEL chimney systems to be free from functional failure due to defects in material or workmanship for as long as the original consumer owns the chimney system. This warranty provides for replacement of any components which fail as a result of normal use on a residential fireplace, wood burning stove, furnace or boiler and includes replacement of any components damaged as a result of a chimney fire. (Note: Chimney fires are dangerous and preventable. We strongly encourage you to have your chimney cleaned regularly.) ICC warrants all stainless steel chimney components against perforation as a result of corrosion. This warranty does not cover damage caused to the building by chimney fires or misuse of the product.

No claims under this warranty will be honored unless ICC is notified of the potential claim and is given the opportunity to have one of its agents examine the chimney prior to replacement.

ICC will only be responsible for repair or replacement of any components found to be defective under this warranty. In no event shall ICC be responsible for any incidental or consequential damage caused by defects in the EXCEL chimney system.

During the first ten years of the warranty ICC will provide replacement chimney components at no charge. During the balance of the warranty ICC will provide replacement chimney components at 50% of the current retail price at the time of the warranty claim.

ICC will not be responsible for labor of any kind required in the removal or replacement of an EXCEL system replaced under this warranty.

These chimneys are designed to vent residential heating oil, untreated wood, low sulphur coal, and natural or LP gas. They are designed to operate at a continuous temperature of 650°C (1200°F) or less. They are not designed to vent condensing oil or gas appliances. This warranty is void if the chimney is used in an application for which it is not designed.

The EXCEL systems must be installed according to the Installation Instructions included with every system at the time of purchase. If you do not have a set of installation instructions, they are available free upon request. This warranty is void if the chimney is not installed according to the installation instructions.

This warranty may not be extended or modified by our agents or representatives. This warranty is in lieu of all other express warranties or guarantees, of any kind.